

Privacy Policy

Privacy Policy of the Website “www.eniquantic.eni.com” of Eniquantic S.p.A.

Pursuant to Regulation (EU) 2016/679 (“**GDPR**”), Eniquantic S.p.A. (“**Company**” or “**Data Controller**”) provides the following information regarding the processing of your personal data collected or provided by you when you use the services of the website www.eniquantic.eni.com (“**Website**”).

1. Identity and Contact Details of the Data Controller

The Data Controller is Eniquantic S.p.A., a company with its registered office in Rome, Via Ostiense 72, registered in the Companies Register of Rome, tax code and VAT number 17646321004 – R.E.A. Roma n. 1732083 (“Eniquantic”).

2. Contact details of the Data Protection Officer

The Company has appointed a Data Protection Officer, who can be contacted at the following email address: dpo@eni.com.

3. Types of Data Processed

The following personal data of users (‘Personal Data’ or ‘Data’) are processed:

- data necessary to request the Services (for example, name, surname and e-mail address to subscribe to the newsletter);
- information provided during the use of the Services (for example, text of the message written in the ‘Write to us’ form);
- information related to the use of the Website; navigation data; technical data for the operation of the Website; information about the devices used.

4. Purpose of processing and legal basis for processing

a. Legal and contractual purposes – processing necessary to fulfill a legal or contractual obligation or to execute a specific request of the data subject

Your personal data may be processed, without your consent, whenever necessary to comply with legal obligations or regulations, as well as with codes or procedures approved by competent authorities or institutions. Providing these data is mandatory; failure to do so will make it impossible to access the Website and its services.

Your personal data will also be processed for purposes related to or connected with the provision of services by the Company through Website navigation, including specifically:

- providing the services requested by the user during Website navigation or through completing forms available on it.

Such data, which must be provided for the operational execution of services, will be processed electronically, stored in dedicated databases, and used strictly for the purpose of enabling Website navigation. Failure to provide these data will make it impossible to deliver the requested services to you.

b. Purposes based on the legitimate interest of the Data Controller

The Data Controller may process your personal data based on its legitimate interest in improving its services and protecting its business, in the following cases:

- in the context of extraordinary operations such as mergers, transfers, or business unit disposals, for the necessary due diligence and pre-transaction activities. Only data strictly necessary, preferably in aggregated or anonymous form, will be processed;
- anonymous and aggregated analysis of service usage to identify user habits and preferences, improve provided services, and satisfy specific needs;
- whenever necessary to ascertain, exercise, or defend the rights of the Data Controller or other companies within its control group in legal proceedings.

c. Purposes based on user's consent

The Data Controller may process your personal data on the basis of your freely given consent in order to profile your behaviour on the Website and offer you personalised content based on your preferences and your browsing experience on the Website.

5. Recipients of Personal Data

To achieve the purposes indicated in section 4, the Data Controller may communicate your personal data to third parties, including:

- law enforcement agencies, armed forces, and other public administrations, in compliance with laws or regulations;
- companies, entities, or associations, including parent, subsidiary, or affiliated companies as defined under article 2359 of the Civil Code, as well as consortia, business networks, and temporary business groupings, limited to administrative and/or accounting communications;
- other companies contractually engaged by the Data Controller for services such as consulting, IT support, or Website management.

The Data Controller ensures that data communication to such recipients will concern only data necessary for the intended purposes.

Your data are stored in the Data Controller's databases and processed only by authorized personnel who receive specific instructions. Data will not be disclosed to third parties except as described above and within the specified limits.

Personal data may also be processed using electronic or automated means, managed using tools designed to guarantee security and confidentiality, and will include any operation or set of operations necessary for the processing.

Your data will not be publicly disclosed except in the cases described or as provided by law.

6. Transfer of Personal Data Outside the European Economic Area

For some of the purposes indicated in section 4, your personal data may be transferred outside the European Economic Area (“EEA”). The management and processing of such data are bound to their intended purposes and carried out with full compliance with confidentiality and security standards provided by applicable data protection laws.

Whenever personal data are transferred outside the EEA, the Data Controller will take all appropriate and necessary contractual measures to ensure an adequate level of protection, including the Standard Contractual Clauses approved by the European Commission and any other necessary measure referred to Art. 46 of the GDPR, where it is not possible to rely on one of the exceptions provided by Art. 49 of the GDPR.

7. Data Retention Period

Data will be retained for no longer than necessary for the purposes for which they were collected or subsequently processed, in accordance with legal obligations. Browsing data and cookies will be stored according to the periods indicated in the cookie policy, except for additional retention required to defend the rights or interests of the Company or third parties.

8. Rights of the data subjects

As a data subject, you have the following rights regarding your personal data collected and processed by the Data Controller for the purposes indicated in section 4:

- (i) the right of access, allowing you to request at any time confirmation of the existence of your personal data in the Company’s archives and to obtain them in clear and intelligible form, along with information on their origin, purpose, logic of processing, and details on those responsible for processing;
- (ii) the right to request the update or rectification of data, deletion of unnecessary data,

anonymization, blocking, or permanent deletion in cases of unlawful processing;
(iii) where applicable, the right to restrict processing or to data portability;
(iv) the right to object, for reasons related to your specific situation, to the processing of your data (including profiling) carried out based on the legitimate interest of the Data Controller or for performing a public interest task;
(v) withdraw consent for the processing of personal data where consent is the legal basis.

The law also recognises your right to lodge a complaint with the competent Supervisory Authority, should you perceive a violation of your rights under the applicable data protection legislation.

You can exercise the rights listed above by writing to the Data Protection Officer dpo@eni.com.