



Sede legale
Piazzale Enrico Mattei, 1
00144 Roma
Tel. +39 06 59821
eni.com

Information regarding the management of reports and requests from *stakeholders* in the field of sustainability

Pursuant to Article 13 of Regulation (EU) 2016/679 (“GDPR”), Eni S.p.A. (“**Company**” or the “**Data Controller**”) provides information on the processing of personal data (“**Personal Data**”) of data subjects carried out as part of the management of reports and requests (jointly referred to as “Requests”) from *stakeholders* in the field of sustainability.

1) Data Controller

The Data Controller is Eni S.p.A., with registered office in Rome, Piazzale Enrico Mattei, 1, 00144.

2) Data Protection Officer

The Company has appointed a data protection officer, who can be contacted at the following email address dpo@eni.com.

3) Purpose of the processing and legal basis of the processing

The Company processes the Personal Data described in paragraph 4 below to properly manage and respond to *stakeholders'* Requests in the field of sustainability, also with the aim of ensuring an adequate understanding and management of *stakeholders'* needs and expectations.

The aforementioned purposes are based on the legitimate interest of the Company, pursuant to art. 6, paragraph 1, letter f), GDPR.

In the event that the Request submitted by the *stakeholder* contains special categories of Personal Data, such data will be processed on the basis of consent, pursuant to Article 9, paragraph 2, letter a) of the GDPR, which the *stakeholder* provides at the time the Request is submitted to the Company.

4) Categories of Personal Data processed

As part of the activities described in paragraph 3 above, the Company will process the common Personal Data provided by the *stakeholder* in connection with the Request (e.g.,

Eni SpA
Capitale Sociale Euro 4.005.358.876,00 i.v.
Registro Imprese di Roma
Codice Fiscale 00484960588
Partita IVA 00905811006
R.E.A. Roma n. 756453
Sedi secondarie:
Via Emilia, 1 – Piazza Ezio Vanoni, 1
20097 San Donato Milanese (MI)



name, surname, email address).

Without prejudice to the provisions of paragraph 3 above, data subjects are requested to refrain from providing special categories of Personal Data (such as data revealing racial or ethnic origin, political opinions, religious or philosophical beliefs, trade union membership, and/or data concerning health, sex life or sexual orientation), unless the *stakeholder* considers such data to be strictly necessary for the proper handling of the Request.

5) Origin of Personal Data

The Data Subjects' Personal Data are collected directly from the *stakeholder* as part of the submitted Request.

6) Categories of recipients of Personal Data and methods of data processing

For the pursuit of the purposes indicated in paragraph 3) above, the Data Controller will communicate the Personal Data to third parties and, in particular:

- other companies of the Eni Group, where it is necessary to obtain additional information for the proper handling of the Request;
- the provider of the platform used for storing the Requests.

The Data Controller guarantees the utmost care to ensure that the communication to the aforementioned recipients concerns only the Personal Data necessary to achieve the specific purposes for which they are intended and described in point 3) above.

With reference to the Personal Data communicated to them, the recipients belonging to the above categories, where applicable, are formally designated as data processors.

Personal Data will also be processed by electronic means exclusively by authorized personnel who are adequately trained on the methods and purposes of the processing.

7) Transfer of Personal Data outside the European Economic Area

The Personal Data of the Data Subjects are not transferred outside the European Economic Area.

8) Data retention period

Personal Data will be kept for a period of time not exceeding that necessary for the purposes for which they were collected. In particular, the Personal Data processed for the purpose referred to in point 3) will be deleted five years after the date of closure of the Request.

It should be noted that the aforementioned maximum retention period may be extended



in the event that the processing of the Personal Data is necessary for the establishment, exercise or defence of legal claims, as this falls within the legitimate interest of the Data Controller.

9) Rights of the Data Subject

The Data Subject is granted the following rights in relation to the processing purposes indicated in paragraph 3) above:

a. Right to access

It consists of the right to obtain confirmation from the Data Controller as to whether or not Personal Data is being processed and, if so, to obtain access to the Personal Data and the following information: (i) the purposes of the processing; (ii) the categories of Personal Data in question; (iii) the recipients or categories of recipients to whom the Personal Data have been or will be disclosed, in particular if recipients are in third countries or international organisations; (iv) when possible, the envisaged retention period of Personal Data or, if this is not possible, the criteria used to determine such period; (v) the right to lodge a complaint with a supervisory authority; (vi) if the Personal Data is not collected from the Data Subject, all available information on their origin; (vii) the existence of automated decision-making, including profiling, as well as information on the logic used and the envisaged consequences of such processing.

b. Right to rectification

It consists of the right to obtain the rectification of inaccurate Personal Data and, taking into account the purposes of the processing, the right to obtain the integration of incomplete Personal Data, including by providing a supplementary statement.

c. Right to erasure

It consists of the right to obtain the erasure of Personal Data if one of the following reasons applies: (i) the Personal Data is no longer necessary in relation to the purposes for which it was collected or otherwise processed; (ii) the Personal Data is processed unlawfully; (iii) the Data Subject has objected to the processing activity and there is no overriding legitimate grounds; (v) Personal Data must be erased to comply with a legal obligation. However, the Company has the right not to comply with the request for erasure if this is necessary for compliance with a legal obligation or for the establishment, exercise or defense of legal claims.

d. Right to restriction of processing

It consists of the right to obtain from the Company the limitation of processing when one of the following cases occurs: (i) in the event that the Data Subject has contested the accuracy of the Personal Data for the period necessary for the Data Controller to verify



the accuracy of such Personal Data; (ii) in the event of unlawful processing of Personal Data, if the Data Subject objects to their erasure; (iii) even if the Personal Data are not necessary for the purposes of the processing, in the event that the data subject needs them to be processed for the establishment, exercise or defence of legal claims; (iv) for the period necessary to verify whether the Data Controller's legitimate grounds prevail over the Data Subject's request to object to the processing.

e. Right to withdraw consent

This refers to the right to withdraw, at any time, the consent previously given. The withdrawal of consent does not affect the lawfulness of the processing based on consent before its withdrawal.

f. Right to object to processing

The Data Subject also has the right to object, at any time, for reasons related to his or her particular situation, to the processing of his or her Personal Data based on the legitimate interest pursued (see paragraph 3) above). In the event of an objection, the data controller will refrain from further processing your Personal Data, unless there are compelling legitimate grounds to proceed with the processing that prevail over the interests, rights and freedoms of the Data Subject or for the establishment, exercise or defence of legal claims.

The Data Subject may exercise the rights listed above by writing to the Data Protection Officer at the e-mail address dpo@eni.com.

Without prejudice to any other administrative or judicial remedy, the Data Subject also has the right to lodge a complaint with the competent supervisory authority (*i.e.*, the Guarantor for the protection of personal data) if he/she considers that there has been a violation of his/her rights regarding the protection of personal data. More information is available on the <http://www.garanteprivacy.it> website.