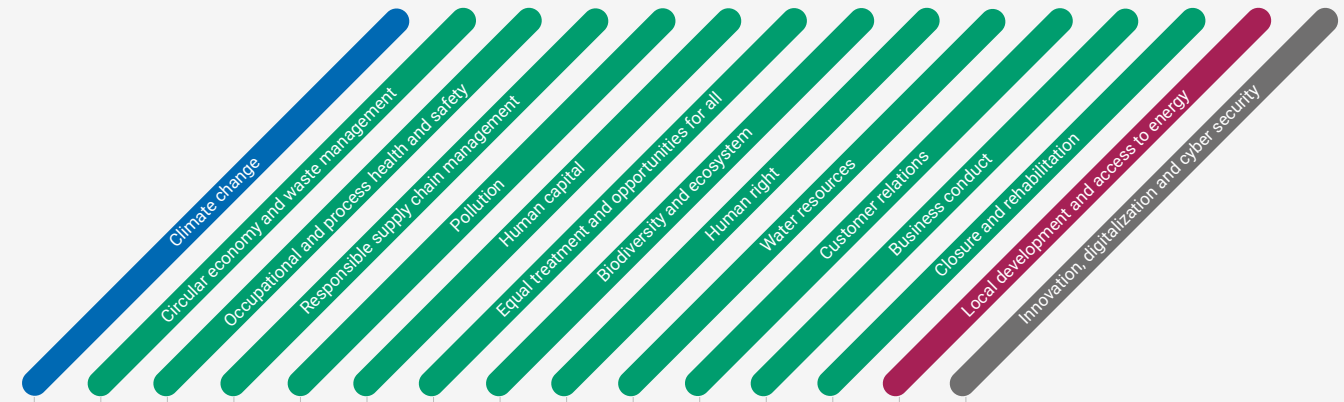


### A JUST TRANSITION



CATEGORIES	2023 MAIN ENGAGEMENT ACTIVITIES	RELEVANT TOPICS														THE YEAR IN NUMBERS				
<b>ENI'S PEOPLE AND NATIONAL AND INTERNATIONAL UNIONS</b>	Professional and training paths on emerging skills related to business strategies and development of entrepreneurship // Training and awareness-raising initiatives to support inclusion, recognition of the value of all types of diversity and zero tolerance // Initiatives supporting team building and mobility to foster internationality // Initiatives to develop young resources under 36 // New Golden Rules and Eni Principles of Process Safety campaign with special focus on the Stop Work Authority // Finalisation and/or signing of agreements with trade unions including Remote Work in Italy and its gradual extension abroad	●	●	●				●	●										●	~300 initiatives in support of the internationalization of Eni resources
<b>FINANCIAL COMMUNITY</b>	Capital Markets Day (strategic plan for 2023-26 and long-term to 2050) and Virtual Road-Show in major financial centres // Road-Shows with investors and proxy advisors on the remuneration of executives // Conference call on quarterly results // Top management participation in conferences organized by banks // Participation in thematic conferences and continuous engagement with institutional investors and leading ESG rating agencies // Please note that "Strategy and Economic-Financial Performance" is a relevant topic in addition to the sustainability topics on the right	●		●	●	●				●	●									~5.000 people invited to the Engagement Survey of valorisation of resources under 36
<b>LOCAL COMMUNITIES AND COMMUNITY BASED ORGANISATIONS</b>	Consult with local Authorities and communities for new exploration activities and/or the development of new business projects and local development projects // Management of requests and grievances of local communities // Regular communication on project progress // Local community awareness campaigns on health issues and the use of improved cookers					●	●	●	●			●							●	~670 funds met
<b>CONTRACTORS, SUPPLIERS AND COMMERCIAL PARTNERS</b>	Supplier awareness-raising, involvement and training initiatives and industry workshops to foster sustainability awareness throughout the supply chain // Expansion of the Open-es community and reinforcement of the initiative with more tools and services (e.g. training programmes on ESG issues) // Extension of the application of the risk-based due diligence model on Human Rights to prevent and mitigate risks along the entire supply chain // Sustainable Supply Chain Finance Programme	●		●		●	●	●			●									~270 meetings/calls with investors and agencies
<b>CUSTOMERS AND CONSUMERS</b>	Regular interactions with Consumer Associations (CAs) to: present results, objectives and future strategies; meetings and workshops with Presidents, General Secretaries and Energy Managers of national and local CAs on issues related to sustainability, energy transition, circular economy, digitization and commercial initiatives; share results on protocol monitoring for the prevention of unsolicited activations; improve customer satisfaction and service quality, also through dedicated channels and reserved web area	●		●		●	●	●			●									139 grievances handled
<b>NATIONAL, INTERNATIONAL, AND EUROPEAN INSTITUTIONS</b>	Participation in economic promotion initiatives, meetings and round tables on topics related to business, geopolitical and energy scenarios, sustainable development and new technologies // Representation of Eni's positioning on energy transition and decarbonization at public events and major international multilateral fora (e.g. G20, B20, COP28) // Institutional engagement and dialogue, also in the context of partnerships and memberships, with think tanks, associations and international organizations on energy and ecological transition, innovation and sustainable mobility // Project presentations, visits by associations, institutional and political delegations to industrial facilities, operational sites and research centres	●	●				●								●			●	●	782 local communities mapped (including indigenous)
<b>UNIVERSITIES, RESEARCH CENTRES AND INNOVATION HUBS</b>	Collaboration with: a) Italian universities: Milan and Turin Polytechnics, Universities of Bologna, Bicocca, Federico II, Pavia, Padua, Pisa, INSTM Inter-University Consortium; b) Research Centres: CNR, ENEA and INGV; c) the MIT; d) as a founding partner under the PNRR, 4 National Research Centres, 2 Innovation Ecosystems, 2 Extended Partnerships // Launching of ROAD - Rome Advanced District, a technological research hub dedicated to new energy chains // Launching of new alternating school-work projects to combat school drop-outs // Presence in the main national and international innovation hubs, agreements with innovation brokers, incubators and start-up accelerators	●	●				●	●			●								●	>15.000 companies participating in Open-es
<b>ADVOCACY ORGANISATIONS AND TRADE ASSOCIATIONS, CONFINDUSTRIAL ASSOCIATIONS</b>	Membership of and participation in OGCI, IETA, WEF, IPIECA, WBCSD, UN GLOBAL COMPACT, EITI, The Council for Inclusive Capitalism, UN Energy Compact and collaboration with international human rights institutions // Conferences, debates, events and training initiatives on sustainability issues; creation of guidelines and sharing of best practices, capacity building for the generation and use of carbon credits // Meetings with local business and trade associations for sustainable supply chain, energy issues and to support business through position analyses and studies for energy transition	●	●	●	●													●	●	500 Consumer Association representatives met
<b>ORGANISATIONS FOR DEVELOPMENT COOPERATION</b>	Collaboration/partnership agreements with cooperation organisations to consolidate development activities in countries. Agreements with UN agencies (UNIDO, UNESCO and IOM) and civil society organisations (ADPP, AVSI, Banco Alimentare and Oikos) // Collaborations with national cooperation agencies (AICS and USAID), private sector organisations (CNH Industrial and IVECO Group), host country ministries and civil society organisations	●	●								●	●					●	●		75 Scholarships funded/co-funded for PhDs
																				6 Joint Research Centres in Italy with 28 active projects
																				8 entrepreneurial development hubs active in Italy and 2 abroad (Kenya and Congo)
																				>100 incubated/accelerated innovative start-ups
																				28 agreements signed for socio-economic development and health initiatives