# HOW TO SUBMIT A WHISTLEBLOWING **REPORT?** YOU CAN REPORT

Conducts in violation of Code of Ethics, any laws regulations, provisions of Authorities, internal regulations, Model 231 or Compliance Models for foreign subsidiaries, that may cause damage or prejudice to Eni, even if only to its public image. The cases other than those above are not managed as Whistleblowing Reports.



# Who can make a Whistleblowing Report?

Eni's People, stakeholders and other third parties, who witnessed an offence or an irregularity involving Eni personnel. Eni's People includes: directors, executives, other members of the corporate and watch structures, Eni management and employees, third parties such as business partners, customers, suppliers of products or services, auditing companies, consultants, agents, individuals acting on behalf of the organization, collaborators, etc. The stakeholders are all people having a legitimate interest in the corporate business (such as shareholders, members of local communities and other stakeholders, etc.).

# How can you make a Whistleblowing Report?

The whistleblowing report shall be sufficiently detailed so as to enable the facts reported to be ascertained. To this end, it shall include at least the following information: (i) description of the matter reported; (ii) persons (physical or legal persons) involved; (iii) Eni company where the matter occurred and the period; (iv) how the matter was discovered and iv) any other persons who may have information relevant to the matter and related details.

The Whistleblowing Report shall be sent through the appropriate channels, indicated below, privileging, where possible, the web which is considered suitable to guarantee the confidentiality of the identity of the whistleblower through IT tools.

# Guarantee of confidentiality and anonymity

Eni guarantees the utmost confidentiality on the persons and facts reported, as well as on the data identifying the whistleblower.

#### You can make an anonymous report

Eni will asses all whistleblowing reports signed by the whistleblower, treating them in a strictly confidential manner. Anonymous reports will also be processed, except for those it is difficult or

impossible to contact, where necessary, the reporter to ask for his cooperation and to obtain further information useful for the verification of the reported facts.

# What will Eni do once the report is received?

A Eni dedicated Team shall asses the communications received in order to identify among these the Whistleblowing Reports to be investigated, in order to verify the information reported therein and to take the most appropriate measures (adoption of prevention, mitigation, sanctioning measures, etc.).

#### Prohibition of retaliatory or discriminatory acts

The whistleblower may not be fired, nor may he/she be subjected to any change of job or be suspended, transferred or subjected to any other organizational measure that has a direct or indirect negative effect on working conditions, or threatened, harassed or discriminated against in any way, for having made a Whistleblowing Report in good faith.

#### **Illicit Reports**

In case of unfounded reports made in bad faith or with extreme negligence (so called "Illicit Reports'), Eni reserves the right to act in defence of its interests and to protect the injured parties. In order to protect the image and reputation of people who were unjustly reported, Eni will guarantee the application of the disciplinary sanctions, also toward the whistleblower.

#### Processing of personal data ("Data")

Data will be processed in compliance with applicable personal data protection regulations. Information on Eni's purposes and methods of data processing is available at https://www.eni.com/en-IT/about-us/governance/reporting-form.html.

For further informations

Annex C "Whistleblowing reports received, including anonymously, by Eni SpA and by its subsidiaries in Italy and abroad' to the MSG "Internal Control and Risk Management System"

# Reporting channels



fax number





https://www.eni.com

https://www.myeni.eni.com

it's suitable to guarantee the confidentiality of the identity of the whistleblower through IT tools\*



e-mail

+39 06 598.27335

Eni SpA, Internal Audit Department, P.le E. Mattei 1, 00144, Rome, Italy

segnalazioni@eni.com o whistleblowing@eni.com

# yellow-box



national number +39 06 598.27323 freephone number 8006020099

#### Eni voicemail free-phone numbers for Whistleblowing Reports by Country:

COUNTRY	PHONE NUMBER	CZECH REPUBLIC	800142872	KAZAKHSTAN	88005557016	POLAND	008003911269	THE USA	Voice 0018323250272
		DENMARK	80253307	KENYA	207602916	PORTUGAL	800839698		Fax 0018323250273
ANGOLA	227280343	ECUADOR	180000619	KUWAIT	22286846	QATAR	00800100396	TURKEY	00800448820762
ARGENTINA	8009994930	EGYPT	0800009275	LUXEMBOURG	80024179	ROMANIA	0800896510	UKRAINE	0800609839
AUSTRALIA	1800643249	FRANCE	0800906204	MALAYSIA	18008118344	RUSSIA	80071999	UNITED KINGDOM	8082342626
	1800705006	GABON	0024101794575*	MALTA	80062753	SAUDI ARABIA	8008443164		08000157123
AUSTRIA	800298468	GERMANY	80070738	MEXICO	018001239530	SINGAPORE	8003911026	VENEZUELA	80090738
BELGIUM	80079444	GHANA	242426090	MOROCCO	8558215051	SLOVAKIA	0800003907	VIETNAM	12032447
BRAZIL	08008924109	GREECE	800391296762	MOZAMBIQUE	0025821344599*	SLOVENIA	080081600		12280462
CANADA	18448791310	HUNGARY	0680021188	NETHERLANDS	08000232091	SOUTH COREA	0079839173525		
CHINA	108007390035	INDIA	0008004405245	NIGERIA	7080601025	SPAIN	900936940		* Local toll number
CONGO	064000010	INDONESIA	0018038529238	NORWAY	80010616	SWITZERLAND	800563242		
CROATIA	0800223079	IRELAND	1800200366	OMAN	80074214	THAILAND	1800011960		
CYPRUS	80095603	ITALY	8006020099	PAKISTAN	0080090044260	THE UNITED ARAB EMIRATES	80004449434		