

Policy

The integrity in our operations



Approved by the Board of Directors of eni spa on 27 April, 2011.
The english text is a translation of the italian.
For any conflict or discrepancies between the two texts the italian text shall prevail.



1. The culture of integrity in operations
2. Health, safety and the environment
3. Security

3
4
5



The culture of integrity in operations

The pursue of integrity in operations, meaning by this the safeguard, in eni's activities, of people, partners, of company's assets and environment, is a top priority and a shared value, among eni's people.

eni adopts and implements international principles and best practices, in order to safeguard integrity in operations. It also promotes the acquisition of certificates that attest the conformity with national and international standards that are pertinent to its processes.

eni plans the objectives of integrity and defines the roles, responsibilities and the procedures to carry out the planning, execution and control of its processes, which are managed in an integrated manner.

eni fosters a continuous improvement of integrity in operations, and in doing so it monitors the achievement of its objectives, analysing the variances, identifying and carrying out eventual corrective actions.

eni invests its people with responsibility and involves them in order to achieve the objectives of integrity. It starts specific training initiatives with the aim of promoting cautious and preventive behaviours.

eni undertakes to prevent risks, in order to improve integrity in its operations; with this aim in mind, it adopts a proactive approach in mitigating risks, as an integral part of management and business activities.

eni promotes, among its partners, behaviours that are in line with its standards of integrity in operations.



Health, safety and the environment 2

The safety and health of eni's people, of the community and of its partners and the safeguard of the environment are top priority for eni, when carrying out its activities.

eni conducts its activities in conformity with international agreements and standards, with the law, with regulations and with the national policies of the countries where eni works, that deal with the safeguard of health and safety of workers and of the environment.

eni deals with health, safety and environmental safeguard in an integrated way, in accordance to principles of precaution, prevention, protection and continuous improvement, investing all levels of the company with responsibility.

eni, in company activities, uses the most advanced technologies and technical regulations in health, safety and environmental matters.

eni plans, realises, manages and disposes of its tangible assets, guaranteeing the safeguard of health and safety, minimising environmental impacts and optimising the use of energetic and natural resources.

eni invests in research and in technological innovation, in order to realise products and processes with the finest characteristics of environmental compatibility and for the safeguard of health and safety. It also promotes partnerships with the aim of developing new technologies.

eni considers the safeguard of health a fundamental requisite and promotes the psico-physical well-being of its people.

eni communicates to its stakeholders, in a transparent manner, the objectives and results that have been achieved, dealing with health, safety and environmental topics. It also promotes the conditions that can establish a long-term cooperation, with the aim of achieving shared objectives of sustainable development.

eni promotes the production of products that are safe and the development of eco-compatible ones. It also provides clients with the necessary information for their correct use.

The security of people and of the company's assets are top priority for eni, considering regulations and how these have evolved, the specificity of business areas, of the international contexts where eni works and of employed technologies.

eni promotes the adoption of a homogeneous and integrated security system that can guarantee appropriate coordination of crisis management.

eni guarantees the management of information collected from the stakeholders of reference, in full respect of laws and by adopting international best practices.

eni promotes the monitoring and management of security risks by elaborating the best solutions that can minimise the impact and probability that negative events can occur.

eni is conscious that its infrastructures and transport services are strategic for the supply of services of primary importance where eni works, and arranges the most effective protection plans and mechanisms for their safeguard.

eni manages the security risk by adopting preventive and defensive measures, in full accordance with regulations, of human rights and of the highest international standards.