#### **Terms and Conditions**

# GENERAL TERMS AND CONDITIONS OF PROVISION OF THE NEWSLETTER SERVICE OFFERED BY THE "Joule" PLATFORM OF ENI S.p.A.

The following General Terms and Conditions (hereinafter, the "T&Cs") apply to the provision by Joule, the Eni's School for Business (hereinafter, also "JOULE"), an initiative of Eni S.p.A, a company with registered office in Piazzale Enrico Mattei, 1 00144 Rome, Tax Code and Rome Company Registry no. 00484960588, VAT no. 00905811006 (hereinafter "Eni") owner of the Joule platform (the "Platform") and the Site accessible through the URL https://www.eni.com/joule/it-IT/home.html (the "Site"), of a newsletter service, as identified and briefly described in Article 1 below (hereinafter, the "Service").

### 1. Identification and provision of the Service

Joule will periodically send the persons having registered for the Service a newsletter with the purpose of providing information on the Joule initiatives ("Scope of Interest"), by means of delivery to the email address they will have indicated in their registration details.

Eni may at any time modify the Scope of Interest as well as the frequency of the newsletter, with no need to give prior notice to Users. In this case, these T&Cs will also apply to the Service as modified.

The Service is offered to Users, over the age of 18 (eighteen) years, fee of charge.

Eni may at any time suspend or permanently interrupt the provision of the Service in whole or in part.

#### 2. Access to the Services

In order to access the Service it is necessary to register in the appropriate section of the Platform or the Site, completing the relevant registration form. Eni requests personal data from the User. The processing of this data will be carried out according to the Privacy Policy available within the Platform (hereinafter, the "Policy"), in accordance with the applicable legislation on the protection of personal data.

To complete the registration process, the User must accept the T&Cs and read the Privacy Policy.

By accepting the T&Cs, the User declares that its personal data are up-to-date, correct and true. The User also undertakes to promptly update the registered data so that they are constantly updated, complete and true.

## 3. Amendments to the T&Cs.

The User expressly authorises Eni to send an e-mail to the email address used when registering to the Platform notifying them of any changes to the T&Cs; the changes will also be available for consultation by the User on the Platform, in the area visible to the public, including non-registered users.

It is always without prejudice to the User's right to withdraw free of charge from these T&Cs by deleting his registration for the Service.

#### 4. Copyright in relation to the Service

Contents of the newsletter are protected by copyright pursuant to law 22 April 1941 no. 633 and subsequent modifications (hereinafter, "Copyright Law"). Copyright is and remains the exclusive property of Eni and/or their respective owners, and no rights, except that of the exclusively personal use in accordance with the present T&Cs, are granted to the User in relation to the above. Under no circumstances these T&Cs may be interpreted as granting the Users any moral or economic rights in relation to the contents of the newsletter.

In particular, the User agrees, among other things, not to carry out acts of disposition (whether free of charge or for consideration) or exploitation of the multimedia contents present in the Platform, the Site and their respective software and therefore, by way of example, agrees not to reproduce, transcribe, represent or perform them in any form, disseminate them, communicate them to the public by any means whatsoever, distribute them, translate them, rent them, publish them, disseminate them, modify them, and create works based on them, in whole or in part, in any other way that is not permitted under these T&Cs or by mandatory rules of law and in any case not to perform acts detrimental to the moral rights of the authors and the economic use of these works.

## 5. Limitation of Liability

Eni declines all responsibility for any eventual claims by the User relating to the impossibility of using the Service for any reason not attributable to Eni. Eni accepts no responsibility for damages, claims or losses, direct or indirect, deriving from the failure and/or defective functioning of the User's electronic equipment or that of third parties, including Internet Service Providers, telephone and/or computer connections. Eni shall not be held in default of its obligations or responsible for damages:

- a) resulting from the failure to provide the Service due to the malfunction or failure of the electronic means of communication due to causes outside the sphere of its own foreseeable control, including, by way of example, fire, natural disasters, lack of energy, unavailability of telephone lines or other network service providers, malfunctioning of computers and other electronic devices, even if not an integral part of the Internet network, malfunctioning of the computer programs installed by the User,
- b) resulting from the actions of other users or other persons with access to the Internet.

# 6. Applicable law and jurisdiction

The T&Cs are governed by Italian law. In the case where some provisions of the T&Cs are deemed invalid, void and/or otherwise unenforceable under applicable law, the remaining provisions shall nevertheless be considered fully valid and enforceable.

In case of a User being a consumer, in accordance with current legislation, the Italian Court of the place of residence or domicile of such User shall have exclusive jurisdiction on any eventual dispute to which Eni is a party and which arises from the use of the Platform or from the violation of the present T&Cs. In all other cases, the Court of Rome shall have exclusive jurisdiction.

Pursuant to and for the effects of Art. 1341 of the Italian Civil Code, the User acknowledges and accepts the following provisions of the T&Cs: Art. 1 "Identification and provision of the Services"; Art. 3 "Amendments to the T&Cs"; Art. 5 "Limitation of liability"; Art. 6 "Applicable law and jurisdiction".