

Privacy Notice – registration to the Joule Platform and to the Joule newsletter

Pursuant to the Regulation (EU) 2016/679 ("GDPR"), Eni S.p.A. ("Company" or the "Data Controller") provides below the information regarding the processing of your personal data to inform you of our privacy notice and to explain how your personal data is handled when you use the platform <https://www.eni.com/joule/itIT/home.html> ("Platform") and the services offered, such as Joule Open.

1. Identity and contact data of the Data Controller

The Data Controller is Eni S.p.A., with registered offices in Rome, Piazzale Enrico Mattei, 1.

2. Contact data of the Data Protection Officer

The Company has appointed a Data Protection Officer, which can be contacted by writing to the following e-mail address DPO@eni.com.

3. Type of personal data processed

As indicated in the General Terms and Conditions of Use of The Services Offered by the "Joule" Platform ("Joule Terms and Conditions"), access to the Joule site is open and some services are offered to non-registered users. The personal data processed during the navigation of non-reserved area (e.g. cookies, navigation data) coincides with what is indicated in the [Privacy Policy](#) and [Cookie Policy](#) of the eni.com site, which we ask you to read.

As indicated in the Joule Terms and Conditions, there are also services offered on the Joule Open Platform which require the user to register to them, in addition to the Joule newsletter service which requires the user to fill in a specific form (hereinafter, jointly, "Joule Services").

By subscribing to the Joule newsletter, you will be able to keep up to date with all the initiatives and exclusive opportunities offered by Joule in compliance with the General Terms and Conditions of Provision of The Newsletter Service Offered by the "Joule" Platform of Eni S.p.A. (hereinafter "Newsletter Terms and Conditions").

We provide further information below with specific reference to the processing activities connected to these services, in addition to those indicated in [the Privacy Policy](#) and [Cookie Policy](#) of the eni.com site.

Your personal data processed in the specific cases described above fall within the category of so-called common personal data and concern:

- data that you transmit directly, such as registration and login data for account creation and data that you provide to register for the Joule newsletter service, as described in detail in the Joule Terms and Conditions and the Newsletter Terms and Conditions.

In addition, we may process data that we receive directly from your device and browser, such as browsing data and additional information through the installation of cookies, to enable the operation and maintenance of the Platform and services, to protect its security, to conduct statistical analysis and, with your consent, to personalise the advertising content displayed. Such processing of personal data coincides with that of eni.com and is therefore carried out in compliance with eni.com's [Cookie Policy](#), which we ask you to read.

4. Purposes and legal basis of the processing

a. Legal purposes - processing necessary to comply with a legal obligation to which the data controller is subject.

Your personal data may be processed, without the need for your consent, in cases where this is necessary to comply with obligations arising from legal provisions, as well as from standards, codes or procedures

approved by Authorities and other competent Institutions. The provision of data is necessary, and without it the Controller will not be able to comply with legal obligations.

b. Contractual purposes - processing necessary to fulfil your request, as well as for the execution of the agreement concluded by accepting the general conditions of the service requested

Your personal data will also be processed for the purposes relating to and/or connected with the provision of the Joule Services you have requested from the Company, in accordance with the general terms and conditions of said services.

For the aforementioned purposes, the provision of your data is necessary and without it the Data Controller will not be able to fulfil your requests.

c. Judicial defence of a right

In addition, your personal data will be processed whenever it is necessary for the purpose of establishing, exercising or defending a right of the Controller or of other companies within Eni's perimeter of control in a legal proceeding. The legal basis for the processing is the legitimate interest of the Data Controller in the defence.

5. Data recipients

For the pursuit of the purposes indicated in point 4, the Controller may communicate your personal data to third parties, such as, for example, those belonging to the following subjects or categories of subjects:

- police forces, armed forces and other public administrations, for the fulfilment of obligations provided for by law, regulations or EU legislation. In such cases, under the applicable data protection regulations, there is no obligation to obtain the prior consent of the person concerned for such communications;
- suppliers offering management and operational support in the provision of services;
- suppliers of IT services that provide multimedia and IT services necessary for the operation of the Platform and the services provided.

With reference to the data communicated to them, the recipients belonging to the above categories may operate, depending on the case, as data processors (and in this case they will receive appropriate instructions from the Data Controller) or as autonomous data controllers. The full list is available by contacting the Company or the DPO.

Your personal data are also stored in the Data Controller's databases and will only be processed by authorised personnel. The latter will be given special instructions on the methods and purposes of processing.

The data will not normally be disseminated. If the data subject decides to set his or her profile as public, as described in detail in the Joule Terms and Conditions, the relevant personal data (first and last name, geographical origin, gender, business idea, LinkedIn profile, educational qualification and profession, e-mail address) may be made public within the Platform and other users will be able to search for him or her using appropriate filters in a section dedicated to public profiles. As stated in the Joule Terms and Conditions, a data subject who has made their profile public can make it private again by accessing their settings.

6. Data transfer outside the European Economic Area ('EEA')

For some of the purposes set out in point 4, your personal data may be transferred outside the EEA, including by means of inclusion in databases shared and managed by third party companies, whether they are part of Eni's scope of control. The management of the database and the processing of such data are linked to the purposes for which they were collected and are carried out in full compliance with the privacy and security standards set out in applicable data protection laws. Whenever your personal data is transferred

internationally outside the EEA, the Data Controller will take all appropriate and necessary contractual measures to ensure an adequate level of protection of your personal data in accordance with the provisions of this privacy notice, including, among others, the Standard Contractual Clauses approved by the European Commission.

7. Data retention

The data will be retained for a period no longer than is necessary for the purposes for which it was collected or subsequently processed in accordance with legal obligations. In any case, data relating to the creation of credentials for access to services and subscription to the Joule newsletter will be deleted after 3 years of inactivity (i.e. no access to the Joule Platform).

8. Rights of the data subjects

As a data subject, you are granted the following rights with regard to the personal data collected and processed by the Data Controller for the purposes indicated in point 3:

(i) the right of access, in particular by requesting, at any time, confirmation of the existence of your personal data in the Company's archives and the provision of such information in a clear and intelligible manner, as well as the right to know the origin, logic and purpose of the processing with express and specific indication of the persons in charge of the processing, data processors and third parties to whom your data may be communicated;

(ii) the right to obtain the updating and rectification of your data (except for evaluative data), the erasure of superfluous data or its transformation into anonymous form and its definitive erasure in the event of unlawful processing

(iii) and, where applicable, opposition, restriction of processing and portability of data.

The law also grants you the right to lodge a complaint with the Garante per la protezione dei dati personali, should you find that your rights have been violated under applicable data protection legislation. You can exercise the rights listed above by writing to the Data Protection Officer DPO@eni.com.