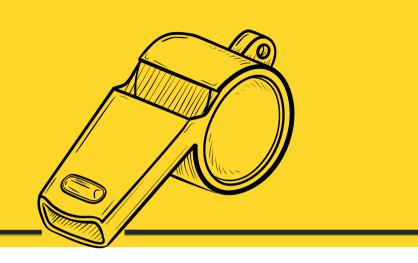
# HOW TO SUBMIT A WHISTLEBLOWING REPORT?

# YOU CAN REPORT

Conducts in violation of Code of Ethics, any laws regulations, provisions of Authorities, internal regulations, Model 231 or Compliance Models for foreign subsidiaries, that may cause damage or prejudice to Eni, even if only to its public image. The cases other than those above are not managed as Whistleblowing Reports.



# Who can make a Whistleblowing Report?

Eni's People, stakeholders and other third parties, who witnessed an offence or an irregularity involving Eni personnel. Eni's People includes: directors, executives, other members of the corporate and watch structures, Eni management and employees, third parties such as business partners, customers, suppliers of products or services, auditing companies, consultants, agents, individuals acting on behalf of the organization, collaborators, etc. The stakeholders are all people having a legitimate interest in the corporate business (such as shareholders, members of local communities and other stakeholders, etc.).

#### How can you make a Whistleblowing Report?

The whistleblowing report shall be sufficiently detailed so as to enable the facts reported to be ascertained. To this end, it shall include at least the following information: (i) description of the matter reported; (ii) persons (physical or legal persons) involved; (iii) Eni company where the matter occurred and the period; (iv) how the matter was discovered and iv) any other persons who may have information relevant to the matter and related details.

The Whistleblowing Report shall be sent through the appropriate channels, indicated below, privileging, where possible, the web which is considered suitable to guarantee the confidentiality of the identity of the whistleblower through IT tools.

# Guarantee of confidentiality and anonymity

Eni guarantees the utmost confidentiality on the persons and facts reported, as well as on the data identifying the whistleblower.

#### You can make an anonymous report

Eni will asses all whistleblowing reports signed by the whistleblower, treating them in a strictly confidential manner. Anonymous reports will also be processed, except for those it is difficult or

impossible to contact, where necessary, the reporter to ask for his cooperation and to obtain further information useful for the verification of the reported facts.

#### What will Eni do once the report is received?

A Eni dedicated Team shall asses the communications received in order to identify among these the Whistleblowing Reports to be investigated, in order to verify the information reported therein and to take the most appropriate measures (adoption of prevention, mitigation, sanctioning measures, etc.).

#### Prohibition of retaliatory or discriminatory acts

The whistleblower may not be fired, nor may he/she be subjected to any change of job or be suspended, transferred or subjected to any other organizational measure that has a direct or indirect negative effect on working conditions, or threatened, harassed or discriminated against in any way, for having made a Whistleblowing Report in good faith.

# **Illicit Reports**

In case of unfounded reports made in bad faith or with extreme negligence (so called "Illicit Reports'), Eni reserves the right to act in defence of its interests and to protect the injured parties. In order to protect the image and reputation of people who were unjustly reported, Eni will guarantee the application of the disciplinary sanctions, also toward the whistleblower.

#### Processing of personal data ("Data")

Data will be processed in compliance with applicable personal data protection regulations. Information on Eni's purposes and methods of data processing is available at https://www.eni.com/en-IT/about-us/governance/reporting-form.html.

# For further informations

Annex C \*Whistleblowing reports received, including anonymously, by Eni SpA and by its subsidiaries in Italy and abroad to the MSG "Internal Control and Risk Management System"

## Reporting channels



https://www.eni.com

https://www.myeni.eni.com

it's suitable to guarantee the confidentiality of the identity of the whistleblower through IT tools:



gordinary mail

Eni SpA, Internal Audit Department, P.le E. Mattei 1, 00144, Rome, Italy



+39 06 598.27335



segnalazioni@eni.com o whistleblowing@eni.com





national number +39 06 598.27323 freephone number 8006020099

## Eni voicemail free-phone numbers for Whistleblowing Reports by Country:

COUNTRY	PHONE NUMBER
ANGOLA	227280343
ARGENTINA	8009994930
AUSTRALIA	1800643249
	1800705006
AUSTRIA	800298468
BELGIUM	80079444
BRAZIL	08008924109
CANADA	18448791310
CHINA	108007390035
CONGO	064000010
CROATIA	0800223079
CUPRLIS	80095603

CZECH REPUBLIC	80014287
DENMARK	8025330
ECUADOR	180000061
EGYPT	0800000927
FRANCE	080090620
GABON	0024101794575
GERMANY	8007073
GHANA	24242609
GREECE	80039129676
HUNGARY	068002118
INDIA	000800440524
INDONESIA	001803852923
IRELAND	180020036
ITALY	800602009

CAZAKHSTAN	88005557016
ENYA	207602916
CUWAIT	22286846
UXEMBOURG	80024179
MALAYSIA	18008118344
ИALTA	80062753
MEXICO	018001239530
MOROCCO	8558215051
MOZAMBIQUE	0025821344599*
IETHERLANDS	08000232091
NGERIA	7080601025
IORWAY	80010616
OMAN	80074214
PAKISTAN	0080090044260

POLAND	008003911269
PORTUGAL	800839698
QATAR	00800100396
ROMANIA	0800896510
RUSSIA	80071999
SAUDI ARABIA	8008443164
SINGAPORE	8003911026
SLOVAKIA	0800003907
SLOVENIA	080081600
SOUTH COREA	0079839173525
SPAIN	900936940
SWITZERLAND	800563242
THAILAND	1800011960
THE UNITED ARAB EMIRATES	80004449434

Voice 0018323250272
Fax 0018323250273
00800448820762
0800609839
8082342626
08000157123
80090738
12032447
12280462
* Local toll numbe