



Eni e-Business Services

Online Registration and Allocation Auction

Bidder Manual – North/West Europe Auction Annual 2018-19 for Subletting Products

Summary

Technical Requirements

5 Online Registration

11 Allocation Auction

24 Technical Support



Technical Requirements

Hardware requirements

CPU: Pentium or higher.

Internet connection requirements

Internet Service Provider for accessing the web-tool via browser. We recommend a high speed connection (ADSL).

Browser requirements

- In order to access the web-tool Internet Explorer 10.x, Internet Explorer 11.x or Firefox version 5 2.0 is needed. You can check your Internet Explorer version by selecting "?"/"Information on Internet Explorer" or your Firefox version by selecting "Help"/"Information on Firefox".
- SSL (Secure Socket Layer, protocol for secure transaction) suitability is required. You can check whether you satisfy this requirement by selecting "Tools" -> "Options" -> "Advanced" from Internet Explorer menu. The options "Use SSL 2.0" and "Use SSL 3.0" should be flagged.
- Cookies enabling is required: you can find instructions on this topic in the "Help me" -> "Cookies" section on the Eni e-Procurement portal.
- Saving encrypted pages to disk must be allowed: see instructions on support.microsoft.com website.
- Resolution: the optimal resolution for the web site is 1024x768 pixel.



Technical Requirements

Software requirements

- It's recommended to use one of the following systems:
 - Windows 7 32 bit or 64 bit
 - Windows 10
- An active e-mail address is required so that you can receive e-mail notifications when a document is delivered.
- Microsoft Office to display the auction's documentation. Free copies of the Microsoft Office viewers can be downloaded from www.microsoft.com.
- Acrobat Reader is needed for opening .pdf files containing documents notifications. Acrobat Reader is available free of charge at the following address: http://www.adobe.it/products/acrobat/readstep.html. Version 8.0 or higher is recommended.
- In order to use all the Service functionalities you need to install the JRE Java Runtime Environment applet: Minimum release: 1.5.xx. The file can be downloaded on the SUN web site at the following address: www.java.com/it.



Online Registration



Summary Online Registration

7 Log in

10

8 Company Data (Step 1 of 2)

9 Contact Person Details (Step 2 of 2)

Complete Bidder Application Form



Log in

In order to access the Online Registration:

- □ Open the web browser (Internet Explorer or Firefox)
- □ Go to the web site: http://www.eni.com/
- □ Select "ASTE E BANDI" / "AUCTIONS AND TENDERS"
- On the appearing web-page select "Click here for the Online Registration"

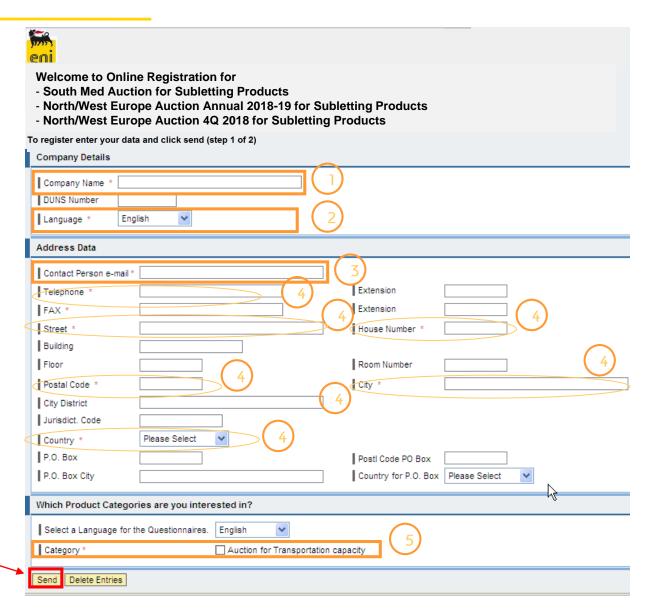


Company Data (Step 1 of 2)

The fields marked with a "*" re mandatory:

- 1 Company Name
- 2 Language (English only)
- Contact person e-mail: (Please take note that an e-mail will be sent to this address in order to conclude the Online Registration)
- 4 Company details
- 5 This box has to be ticked to proceed.

In order to submit the data and conclude the 1st step of the Online Registration click "Send"





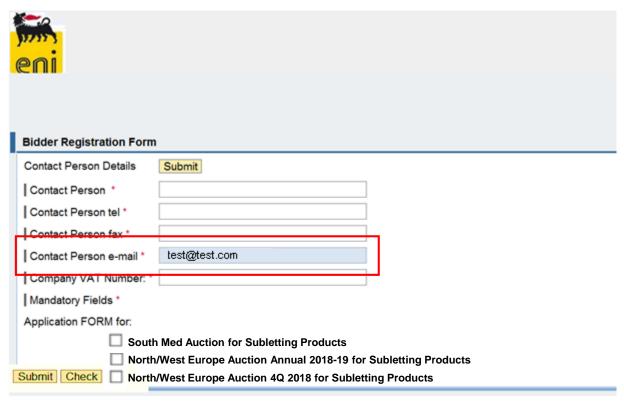
Contact Person Details (Step 2 of 2)

After having selected "Send" the Bidder will receive an e-mail containing a link to the second

part of the registration.

Fill in all mandatory data.

Automatically the system will insert the Contact Person e-mail which has been filled in the previous step (step 1).



Select "Submit" in order to complete the Online Registration.

The Bidder will receive an e-mail containing a confirmation if the data have been successfully transmitted.



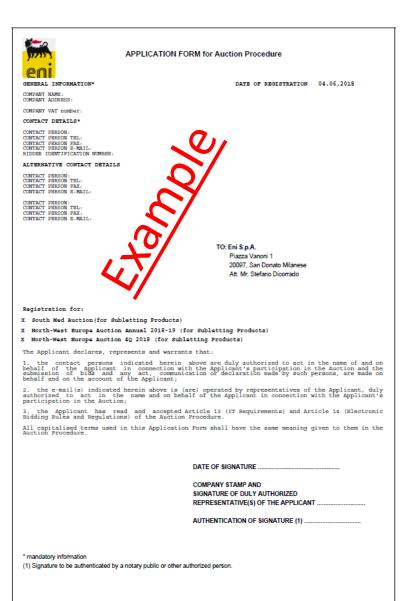
Complete Bidder Application Form

Once the Bidder has completed the registration and the data has been verified by the Seller, Bidders will receive an e-mail containing the *Application Form* which shall be printed and duly signed by legal representative (s) of the Bidder

"Bidder Application Form"

The Bidder has to print the Application Form and to send it as indicated in the Auction Procedure.

Please note that signature has to be authenticated by a notary public or other authorized person





Allocation Auction



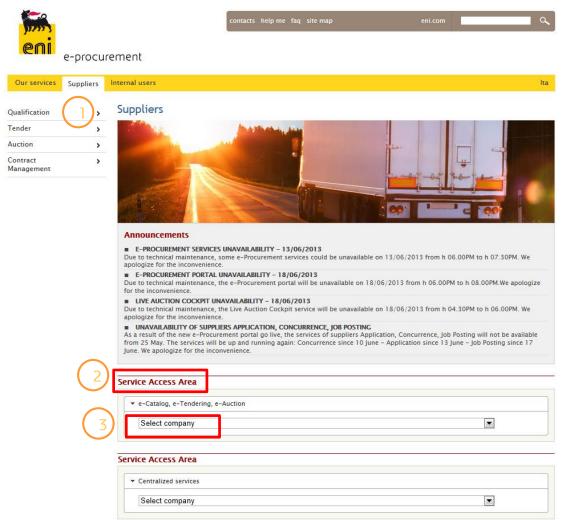
Summary

- 13 Log in
- 14 Enter Logon Data
- 15 Accessing the Web-Tool
 - 16 Choose Auction
- 17 View Bid Invitation
- 19 Create Bid
- 21 Submit Bid
- Held or returned Bids
- 23 Log Off



Log in

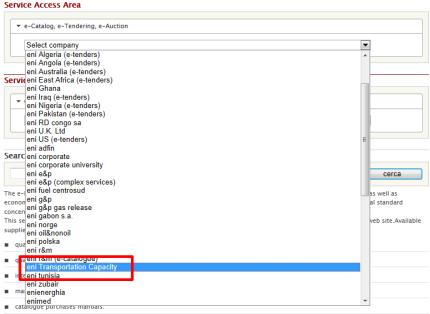
In order to access the web-tool and to submit a bid, open the web browser (Internet Explorer or Firefox) and go to the web site https://eprocurement.eni.it/



For training and live event follow these steps:

- 1) "Suppliers"
- ² "Service Access Area"
- Then from the e-catalog,e-Bidding, e-Auction Menu *

Select your Company" → "eni Transportation Capacity"

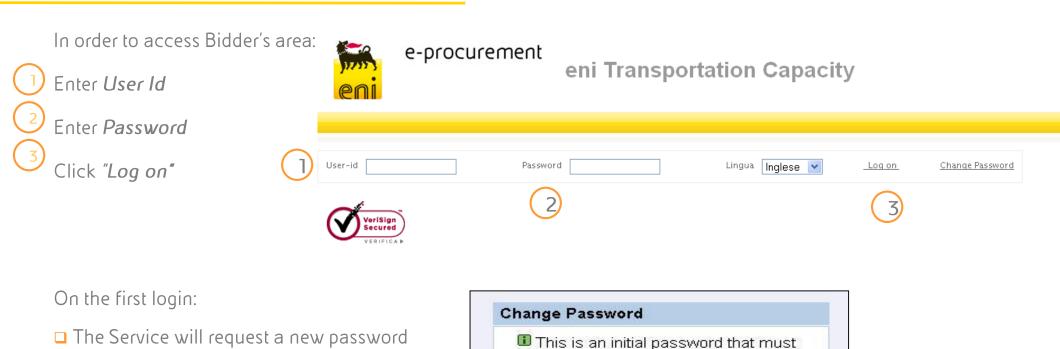


Search is easy: all documents have been split into four macro-areas: UE tender notice, suppliers' qualification, tender documents, Manuals and documentation.

Once in the interested area, select one Group's Company in the list to see more details, related documents or download filling modules.

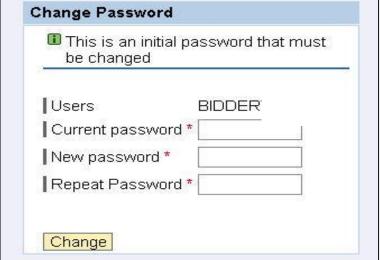


Enter Logon data



- ☐ Type in the current password
- ☐ Type in the new password in the fields:

 New password and Repeat password
- □ Click "Change" to confirm
- □ No Multi-session login is permitted





Access the Web-Tool



□ In order to take part in the

Auction(s) click "Process Bid"

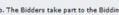
Please select "Process Bid



at the beginning of each Round

and then "Accept"

Electronic Bidding Rules and Regulations (



Electronic Bidding Rules and Regulations

- a. The rules hereinafter expressed ("Electronic Bidding Rules and Regulations") govern the electronic part of the relevant Auction (hereinafter "Bidding") following which the Bidders are invited to submit their bids.
- b. The Bidders take part to the Bidding connecting up via Internet to the reserved area of the website (hereinafter "the Portal"). They shall send their bids electronically and in accordance with the present document.

General Rules

- a. The Bidder acceptance of the terms and condition of this Auction Procedure including the Electronic Bidding Rules and Regulations, given by the signature of the Application Form, allows the Bidder to participate in the Bidding.
- b. The acceptance of the Electronic Bidding Rules and Regulations has to be even given on-line at any access to the Bidding. The non-acceptance will cause the impossibility to gain access

Access Procedures

- a. The minimum hardware, software and Internet requirements needed for the participation in the Bidding are published on the Portal. The purchase, installation, configuration and the hardware and software maintenance are in sole charge and under the responsibility of the Bidder.
- b. The participation in the Bidding requires the registration on the Portal and the identification of the Bidder by a user code (userId) and an operating code (password) assigned by Eni and sent to the Bidder by the Acceptance Notice.
- c. The Bidder gives to Eni the authorization to carry out in succession the recording of contacts and transactions by telephone or computerized systems occurred during the participation in the Bidding.
- d. Eni will forward any and all information and notices to the Bidders by the electronic mail address notified in the Application Form.

Market Log of

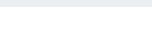
- e. Further instructions for the access to and the participation in the Bidding are provided through the corresponding Bidder Manual which will be provided to all Interested participants. If either the information required is not given or it is erroneously given or the operating procedures are not observed, it will not be possible for Bidder to participate in the Bidding.
- f. The Bidder can contact the Service Operations Support (SOS) for technical assistance even while the Bidding is running by telephone, along with the telephone number of the SOS. There will be a dedicated phone number active for the events of Test Auction and Bidding. This number will be indicated in the Acceptance Notice.

Rules For the Use of the Password

- a. Each Bidder is obliged to change the password at the first access to the Portal and has the right to modify it whenever he wants.
- b. Each Bidder shall keep the password secret. The Bidder is responsible for the safe keeping and the correct use of the userId and the password. The Bidder is also responsible for their improper use, however occurred, even in case of loss or theft.
- c. The direct, indirect, total, partial, voluntary or involuntary divulgation of the password to third parties is wholly under the responsibility of the Bidder, who will be liable for any damage suffered by Eni further to the divulgation of the password. Any and all divulgations will constitute, to all intents and purposes, an authorization for third parties to have access to the Portal.
- d. In case of loss or theft of the password the Bidder has to ask for the immediate blocking of userId by contacting the SOS. The Bidder will be responsible for any use of userId and password until notification of the blocking.

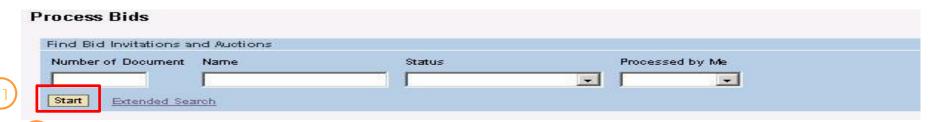
Bidding Procedure

- a. The Bidders shall send their electronic bids on the basis of the relevant Auction Procedure and in accordance with the corresponding Bidder Manual.
- b. Each Bidder guarantees that the bids will be sent by a person authorized to represent the Bidder.
- c. The name and number of Bidders are not visible to the other competitors.
- d. Eni guarantees the confidentiality of the technical or commercial information received by the Bidders.
- e. The Bidding expires automatically by means of the Portal for all Bidders.
- f. The award of the Bidding shall conform to the provisions of the Auction Procedure.
- g. The Bidding may be suspended or delayed upon discretion of Eni due to good reason in particular due to difficulties in the connection with the Portal caused by malfunctions in the Portal or relevant to the Eni IT system.
- h. The Bidder cannot enter his bid into the Portal after each Round expires.
- i. It is possible to participate in the Bidding only if the provisions of the Auction Procedure are complied with.

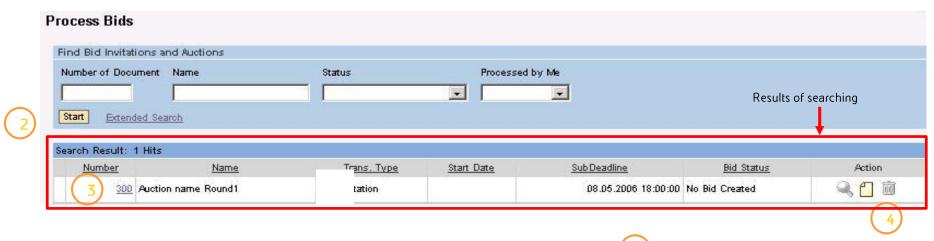




Choose Auction



Click "Start" to find auction rounds to take part in



After having selected "Start" a list of Bids will be displayed.

Choose now:

- □ Select the bid number ³ to display the data of the Bid invitation
- □ Select □ to create a bid ④



View Bid Invitation

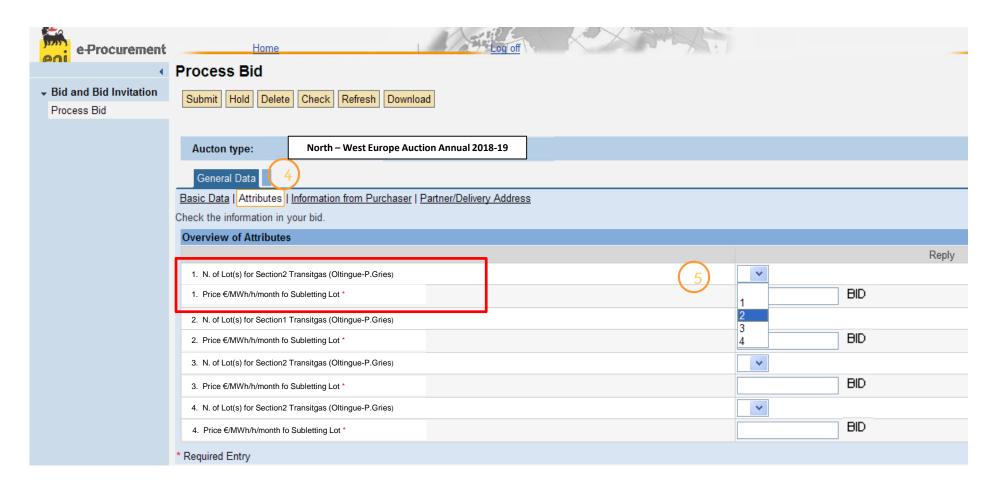
- Auction type indicates the name of the auction with the specific round number
- The *Basic Data* folder contains the following data about the Auction:
- Bid submission deadline indicates the date and time by which Bidder have to submit its Bid. The system will not accept Bids after this deadline!





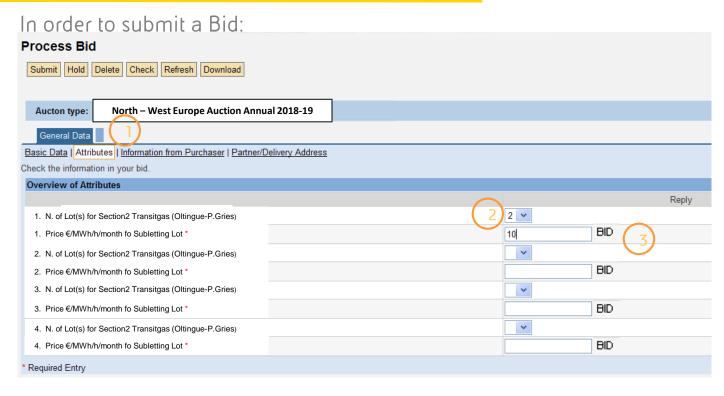
View Bid Invitation

- The *Attributes* folder contains the possible choices for:
- 5 The Number of Lot(s) for "Product"





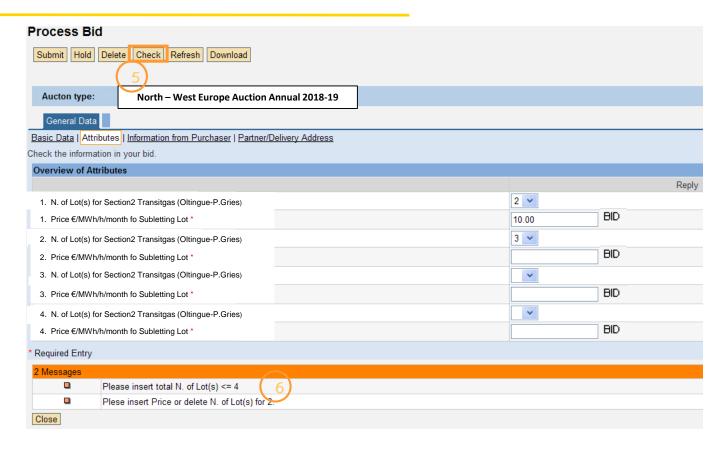
Create Bid



- In the **Attributes** folder insert into "**Reply**" field, according to the Auction Procedure for the Available Transportation Capacity:
- the *Number of Lot(s)* for the specific "Product"
- 3 the **Bid Fee €/MWh/h/Month** for Subletting Product. The Price shall be with two decimal places and comma is used as separator of decimal places (e.g. XXX,xx).



Create Bid



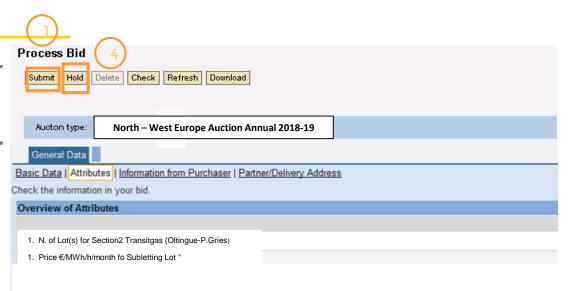
- Please Check before submitting if your bid is lower or equal to the maximum number of lots
 - In case the selected lot-number exceeds the maximum number of lots a warning message appears and the bid shall not be accepted.
 - The message indicates the maximum number of lots a Bidder is allowed to bid.



Submit Bid

- In order to send the Bid click "Submit"
- 2 In order confirm the bid submission click "Ok" In order to cancel the submission click "Cancel"





Once a bid has been submitted it cannot be edited anymore!



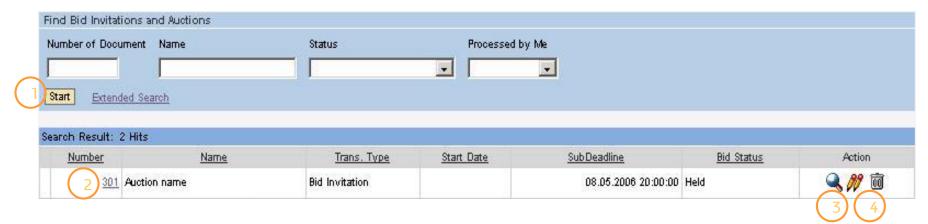
In order to save your bid for later proceeding click "Hold" (NOT RECOMMENDED)



Held or returned Bids

This is an exceptional procedure to be used only in the following cases:

- □ Bid unintentionally held
- □ Bid returned the Seller due to Bidder's failures.



- By selecting "Start" a list of Bids will be displayed
- In order to display the data of a Bid click the Bid number or
- Select in order to display the data of a previous Bid
- In order to modify a held Bid (saved but not sent) or a returned Bid select $\, \mathscr{M} \,$



Log Off



In order to log off after the conclusion of the Auction(s):

- □ Click "Log off"
- □ Do not click **□**



Support

For technical support, please contact:

For On Line Registration

SERVICE OPERATIONS SUPPORT
Phone number: +39 02 3700 6070
eMail: ebusiness.support@eni.com
Monday - Friday 8:30 a.m. - 6:00 p.m. CET

For Live Auction:

SERVICE OPERATIONS SUPPORT
Phone number: +39 02 2332 9494
eMail: ebusiness.live.support@eni.com
Monday - Friday 8:30 a.m. - 6:00 p.m. CET

For further information concerning the Auction Procedure, please send an email to the general address supply.services@eni.com or contact:

Valeria Cerutti

Phone number: +39 02 520 41685

Alessandro Iorio

Phone number: +39 02 520 41307

Stefano Dicorrado

Phone number: +39 02 520 31565

Monday - Thursday 9:00 a.m. - 5:30 p.m. CET, Friday 9:00 a.m. - 1:00 p.m. CET



Copyrights

- The information contained herein is for personal use only
- The web-tool is powered by Eni S.p.A., copyright by Eni S.p.A. 2006 2009. All rights reserved.
- SAP, SAP-Logo, mySAP.com, R/3 are registered trademarks of SAP AG
- MarketSet and Enterprise Buyer are jointly owned trademarks of SAP AG and Commerce One Inc.
 Commerce One, Common Business Library, CBL and xCBL are all trademarks of Commerce One Inc.
- Microsoft®, WINDOWS®, NT®, Excel®, Access®, Word®, PowerPoint®, Internet Explorer® are registered trademarks of Microsoft Corp.
- ORACLE® is a registered trademark of ORACLE Corp.
- Adobe® Reader® and Adobe PDF are registered trademarks of Adobe Systems Inc.
- HTML, DHTML, XML, XHTML are registered trademarks of W3C®, World Wide Web Consortium,
 Massachusetts Institute of Technology
- JAVA® and JAVASCRIPT® are registered trademarks of Sun Microsystems Inc.
- UNSPSC® is a registered trademark of Uniform Code Council Inc.
- All other product names and company logos mentioned in the web-tool are trademarks of their respective owners

